



Do you offer gift vouchers in NSW?

Dear Member

The New South Wales government has introduced new laws relating to gift cards/vouchers:

- From **31 March 2018**, gift cards/vouchers redeemable for goods or services in New South Wales must have a **minimum 3-year expiry**.
- Post-purchase administration fees (which reduce the redeemable value of the gift card/voucher) are prohibited.
- Fees charged to cover the cost of processing a payment (such as transaction/booking fees) are **not** considered post-purchase administration fees.
- **An exemption exists for gift card/vouchers where the redeemable good or service is only available for a limited period** - e.g. a gift voucher issued for a theatre performance that only runs for 3 months.

For more information

Please consult the [fact sheet](#) to learn more about the NSW gift card reforms.

Alternatively, you can direct any queries to: **Kim Tran**, Director, Policy & Governance on 03 8614 2000 or ktran@liveperformance.com.au



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